



Date: August 27, 2026

Updated

URGENT: Voluntary Drug Recall Notice

Re: Carboxymethylcellulose Sodium 0.5% (Lubricant Eye Drops)

Dear Valued Customer,

One of AvKARE/R&S Northeast's manufacturers, Sterling, is initiating a **recall** to the RETAIL LEVEL. Per Sterling's recall notice, "this recall has been initiated at the request of the U.S. Food and Drug Administration (FDA) following observations identified during a recent FDA inspection related to manufacturing and aseptic processing controls. Sterling Pharmaceutical Services has not identified confirmed sterility failures or evidence of product contamination. This recall is being conducted as a precautionary measure because the observations may affect the assurance of sterility for the affected products."

This recall is being carried out with the knowledge of the US Food and Drug Administration. Further use of this product should immediately cease. The below marketed product is subject to the recall. This recall is to the Retail Level Only.

Product Description	NDC	Initial Ship Dates	Lot & Expiration	Quantity to Return
Carboxymethylcellulose Sodium 0.5% (Lubricant Eye Drops 5mg/1mL)	50268-068-02 50268-068-15	10/17/2024	3161 8/26	
		6/3/2025	3245 3/27	
		7/7/2025	3260 5/27	
		9/2/2025	3298 6/27	
		9/2/2025	3299 6/27	
		9/16/2025	3300 6/27	
		9/16/2025	3301 7/27	
		9/16/2025	3302 7/27	
		9/24/2025	3305 7/27	
		9/24/2025	3306 7/27	

Please examine your inventory to determine if you have any of the product listed above. If so, immediately discontinue use and remove it from active inventory. **In addition, if you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers may be enhanced by including a copy of this recall notification letter.**

To start the recall return process, please visit <https://www.avkare.com/recall>. Electronically submit your response by selecting Electronic Recall Form. Alternatively, you may complete and fax the downloaded form to 931-292-6229 or email to recalls@avkare.com.

Once you submit your response, we will send you a Return Authorization Form (RMA) and shipping label to return your affected product. Also, include a copy of the letter in your return package. **Please use the shipping label provided.** Credit will be issued when the product is returned and received at our warehouse. Please return any recalled product that was purchased from AvKARE to the following address:



**R&S Northeast LLC
194 American Avenue
Glasgow, KY 42141**

If you have any questions on this matter, please contact us. We regret any inconvenience that this may cause.

Sincerely,
Bonnie Gray -Director of Quality
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bgray@avkare.com

Crystal Oliver -Customer Service Rep.
(931) 908-2199
coliver@avkare.com

Wholesaler/DC:
Facility Name:
Facility DEA #:
Facility Address:
Contact Name:
Contact Number:
Fax/Email to send RA: